

Budget Comments from Kristen (kostrowski@stamfordct.gov)

"In regards to 911 communications:

- We are asking for an increase in our overall pay as we have been given different systems to keep track of on top of our job and have not been compensated as promised.

1. Blue Lights - Tuesday morning tests, being able to know how to work them if needed
2. City Cameras - Being versified in using these cameras for officers if needed for a call
3. LPR (License Plate Readers) - Adding and taking out license plate alerts, monitoring a phone at our DMV position and the website for alerts (on all stations)
4. Texting 911 with Intrado
5. Carbyne - facetime / text / GPS location for a caller (if they give authorization via text message link)
6. Rapid SOS - exact GPS location for a 911 caller (without authorization) - also provides 3 words for ""What 3 Words"" application
7. What 3 Words - an application that you take the ""3 word"" text from the Rapid SOS screen, input it into the system and you can get the exact location of where the caller is (10 x 10 square)
8. Zetron screen - fire department side for dispatch - it is a system where when units are toned out it goes right to their firehouse over a loudspeaker with a tone and our dispatch announcement.
9. Zello - Push-to-Talk communications application on the cell phone placed at the DMV position in dispatch - monitor communications from, and transmit to, the Westchester County Real Time Crime Center and other NY partners.

Systems are great but we were advised that we would be getting a step increase for this and nothing has changed. I could speak for my squad, we are looking for the step increase not the ""title change"".

What is the exact role of a PSD2? Per the last video I watched, we would be on the floor taking calls and filling in for the Supervisor position if backfill is needed. If the Supervisor position is MAA and PSD2 is UAW, we will not be able to contractually work in that position. We were also told that PSD2 positions would be used for training new employees, but we have CTO's right now that do the same thing.

Monday through Friday 7 am - 11 pm we have a sworn police supervisor to answer questions, answer the door when someone is ringing the bell, de-escalate callers if needed, they are armed and protecting our center as we are the ""brain of the City"" and will be the first a terrorist will attempt to take out as communications is the key to any major incident. After 11 pm and weekends, we are in an unsecure location with several entrances and exits to the building that anyone from the public can gain entry to the building through the parking garage and bypass security. We have no sworn police supervisor that is armed in the building at this time and it is a concern for those of us who are working when all others are ""off"". The sworn police supervisors also respond to all calls law, fire or medical within the building which is a quicker response than normal as the other officers could be tied up on another call ."